LIMITED GUTTER MATERIALS & WORKMANSHIP WARRANTY

Five-Year Limited Warranty | Company-Supplied Materials, Installation & Labor

WARRANTY / PROJECT INFORMATION

COMPANY Custom Seamless Rain Gutters & Co. LLC	**HAWAII CONTRACTOR LICENSE NO.** CT-25709
CUSTOMER _____	**DATE OF SUBSTANTIAL COMPLETION** _____
CONTRACT / INVOICE NO. _____	**FIVE-YEAR WARRANTY EXPIRATION** _____
COMPANY PHONE (808) 633-7657	**COMPANY EMAIL** info@customseamlessraingutters.com

OUR COMMITMENT TO QUALITY

Custom Seamless Rain Gutters & Co. LLC (the "Company") is committed to providing quality materials, professional workmanship, and dependable service. This warranty is provided to the purchaser or property owner identified in the applicable agreement or invoice (the "Customer"). The Company warrants the gutter systems it installs against qualifying defects in company-supplied materials and installation workmanship, subject to the terms of this limited warranty.

1. INSTALLATION & WORKMANSHIP WARRANTY

The Company warrants that new gutter systems installed by the Company will be free from defects caused by improper installation or workmanship for five (5) years from the date of substantial completion. Covered installation-related defects include:

- Improperly secured gutter sections, hangers, or brackets.
- Leaks at gutter joints, seams, end caps, or outlets caused by defective installation.
- Improper gutter pitch or alignment causing abnormal standing water or preventing proper drainage.
- Improperly installed downspout connections and fittings.
- Failure of installed fasteners or sealant applications caused by defective workmanship.

Qualifying workmanship defects reported within the warranty period will be corrected by the Company at no additional charge, including necessary labor and replacement materials.

2. MATERIALS WARRANTY

The Company provides a five (5) year limited warranty against defects in materials supplied and installed by the Company that cause failure under normal service conditions. This includes gutter sections, downspouts, hangers, brackets, end caps, outlets, connectors, and associated installation components.

Covered defective materials will be repaired or replaced with the same or comparable materials at no additional charge, including installation labor during the five-year period. Where a manufacturer offers separate product, coating, or finish coverage extending beyond five years, that additional coverage is governed solely by the manufacturer's written terms and exclusions. Following expiration of this company warranty, removal, replacement, and labor are not automatically included in manufacturer coverage unless specifically provided by the manufacturer. Applicable manufacturer warranty documents will be made available upon request.

3. WARRANTY EXCLUSIONS

This warranty does not cover damage, failure, or deterioration caused by conditions unrelated to defective materials or installation workmanship, including:

- Hurricanes, tropical storms, severe winds, falling trees, impact, flooding, or other extraordinary weather events.

- Normal wear, aging, fading, chalking, and surface oxidation.
- Marine salt air, salt spray, chemical exposure, or corrosive environmental conditions, to the extent they cause the claimed corrosion or coating deterioration rather than a covered defect.
- Blockages from leaves, branches, roofing debris, vegetation, or other foreign material.
- Improper maintenance, misuse, alterations, or repairs by parties other than the Company.
- Deterioration, movement, or failure of existing fascia, roofing, structural framing, or supporting materials not repaired or replaced under the original contract.
- Overflow from rainfall exceeding the installed system's agreed design capacity, provided the system was properly designed and installed.
- Failures originating in underground drains, existing drainage systems, or components outside the contracted scope.

An exclusion applies only to the extent the excluded condition caused or contributed to the claimed damage or failure; it does not excuse an otherwise covered installation defect.

4. PROPERTY OWNER MAINTENANCE

The property owner is responsible for reasonable gutter maintenance, including periodic cleaning, removal of accumulated debris, and inspection after significant storms. Neglect or inadequate maintenance does not automatically void this warranty; however, damage directly caused by such conditions is excluded.

5. CLAIMS & CORRECTIVE SERVICE

To request warranty service, the Customer should promptly contact the Company after discovering a suspected defect, identifying the installation address, concern, and available photographs or project documentation. The Company will review the request and arrange an inspection within a reasonable time.

For defects determined to be covered, the Company will, at its expense, repair or replace affected components with materials of equivalent quality and restore the covered work to proper operating condition. Warranty service does not restart or extend the original warranty period. Repaired or replaced components remain covered only for the unexpired portion of the original term.

6. TRANSFERABILITY

This warranty applies to the original installation at the stated property and may transfer to a subsequent owner for the remainder of the original warranty period. Proof of the original installation date and warranty documentation may be required.

7. SCOPE & REPAIR-ONLY WORK

This warranty applies only to the work and company-supplied materials expressly identified in the signed installation agreement or final invoice. For repair-only projects, a separate one-year limited warranty applies to the specified repair work and newly supplied components, unless a different period is agreed to in writing.

This warranty is not a guarantee against every water intrusion, roof leak, or drainage problem unrelated to the contracted gutter work. Nothing in this warranty limits or waives rights or remedies that cannot lawfully be excluded under applicable Hawaii law. This warranty supplements, and does not replace, the signed installation agreement.

8. ACKNOWLEDGMENT

The undersigned acknowledge receipt of this limited warranty and the warranty/project information stated above. This acknowledgment does not waive any rights otherwise provided by law.

Customer signature: _____ Company representative: _____

Printed name / Date: _____ Printed name / Date: _____